

# ENERGY ASSISTANCE



This program is administered by the State of Wisconsin Home Energy Plus Program thru Shawano County Human Services. The Wisconsin Home Energy Assistance Program (WHEAP) provides a one-time payment during the heating season to qualified residential households. Heating season runs from October 1<sup>st</sup> - May 15<sup>th</sup> each year!

More information and Income guidelines can be seen at: <http://homeenergyplus.wi.gov>

## HOW TO APPLY FOR ENERGY ASSISTANCE FOR SHAWANO COUNTY

- 1) **APPLY ON-LINE** at <https://energybenefit.wi.gov>
- 2) **PAPER APPLICATION:** Can be downloaded here: [Energy Assistance Printable/Fillable Application](#)
  - Completed paper applications can be returned by dropping off in drop box outside Agency door, faxed to 715-526-5542, mailed to: Shawano County Human Services, W7327 Anderson Ave, Shawano WI. 54166. Or emailed to [energyteam@co.shawano.wi.us](mailto:energyteam@co.shawano.wi.us)
  - Must submit income all verifications— see [Program CHECKLIST](#)All Processing can take up to 30 days! Benefit notice will be mailed to your residence within 45 days.

Paper application can also be picked up at:

- Shawano County Dept. of Human Services
- Charlie's County Market
- Shawano Municipal Utilities
- Gresham Municipal Utilities
- Menominee Tribal Utilities
- Cecil Village Hall
- Wittenberg and Tigerton Community Centers
- Mattoon Market

- 3) **PHONE APPLICATION:** (homebound) Call 1-800-506-5596 or 715-526-4700 to schedule telephone appointment for those that are homebound. With this option, it is not necessary to complete paper application. You will be required to turn in all required documents to complete the application.

## ALL PROCESSING CAN TAKE UP TO 45 DAYS, BENEFIT NOTICES WILL BE MAILED TO YOU

Questions can be directed to 1-800-506-5596 or 715-526-4700

All On-line Questions can be directed to Energy Services Inc. (ESI) 1-800-506-5596

## Other Programs:

### CRISIS ASSISTANCE

Crisis assistance may be available to help prevent no heat emergencies, disconnections or minimum deliveries of LP or fuel oil. You must be deemed eligible for energy assistance program. After hours crisis calls are redirected to the Sheriff's Department for assistance.

### NON-EMERGENCY PROACTIVE ASSISTANCE

Helping with costs during the winter with co-payment agreements, working with you and your vendor for budgeting payments thru the winter months for eligible applicants.

## FURNACE ASSISTANCE

Emergency furnace assistance can provide services to eligible home owners. If your furnace stops working or is unsafe to operate, we can have a contractor come to your home for evaluation. Evaluation is paid for by the program in most cases, as well as repairs and possible replacements. Proof of ownership needs to be established. After hours crisis calls are redirected to the Sheriff's Department for assistance.

## WEATHERIZATION ASSISTANCE

Weatherization is designed to reduce energy usage and lower your energy consumption while increasing home comfort. Eligible applicants of the energy assistance program are automatically placed on a referral list for possible weatherization services if it has not been previously weatherized. Newcap Services 1-800-242-7334



- ❖ **The energy assistance program, needs to know your Primary heat source, the source you use more than 50% of the time.**

**Heating fuel types-** People can have multiple sources of heat in the home:

Natural Gas, LP and Fuel Oil have indoor furnaces usually located in the basement in most homes or if no basement, are located in a utility room of some sort.

**LP** (liquid propane) **Fuel oil**, are considered "Bulk Fuels" are purchased by the gallon.

LP tanks are located outside the home, come in different sizes from 100 lb cylinders – 1000 gal outdoor tanks. (250, 500 or 1000 gal, are most common)



100gal



500 gal.

Fuel Oil tank, usually located inside of the home. Most hold 250-300 gallons.



Fuel oil

❖ Other Heating fuel types: **Natural Gas**, **Electric**, & **Wood**.

Natural gas is piped directly into the home and usually has a meter on the outside of the house.



Natural gas meter

Electric heat is usually near the floor. May have individual thermostat on the unit or in each room of the house.



Electric baseboard

Wood - can be a stand-alone wood burner in the home, or a large outdoor wood burner, or burn wood pellets.



Indoor



Outdoor